

H. Mari Grande  
*Art and Trauma Therapist*

LCSW, LCAT, ATR-BC  
LCSW-R# 73 076740  
LCAT # 05 000197

295 Madison Avenue, 12<sup>th</sup> Floor  
New York, NY 10017

O 212-871-6856  
C 917-535-7576  
F 615-858-7576

[mari@marigrande.com](mailto:mari@marigrande.com)

## CANCELLATION AND VACATION POLICY

Therapy is a commitment and it works best with consistency, for both client and therapist. This policy aims to be clear and fair.

When we decide to work together, I commit my time and resources to help you. Thus, I ask you, the client, to be respectful of this policy.

If you must cancel a session, I require at least two full business days' notice **prior** to the day of your session, or you will be charged a late cancellation fee for the cost of your missed session.

To reschedule an appointment, changes are made within a week of your regularly scheduled time and are dependent on availability. A phone or Face Time session is also an option under certain circumstances. Please provide at least one week's notice to make changes.

Vacations are permitted as long as at least two-weeks notice is given.

Cancellation due to termination of treatment requires at least two weeks' notice if working together longer than three months.

Thank you for your consideration regarding this important matter.

Sincerely,

Mari