

H. Mari P Grande

Creative Arts Psychotherapist

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CANCELLATION AND VACATION POLICY

Therapy is a commitment and it works best with consistency, for both client and therapist. This policy aims to be clear and fair.

When we decide to work together I commit my time and resources to help you. Thus, I ask you, the client, to be respectful of this policy.

If you must cancel a session I require 48 hours (business hours) notice or else you will be charged a late cancellation fee for the cost of your missed session.

If there is an excess of cancellations, four or more per calendar year, you will be charged for future cancellations that are not rescheduled.

To reschedule an appointment, changes are made within a week of the client's regularly scheduled time and are dependent on availability. A phone or Face Time session is also an option under certain circumstances. Please provide at least one week's notice to make changes.

Vacations are permitted as long as a three-week notice is given.

Cancellation due to termination of treatment requires two week's notice if working together less than six months, and three week's notice if working together over six months.

Thank you for your consideration regarding this important matter.

Sincerely,

Mari